



NATIONAL INSTITUTE OF HOMOEOPATHY
BLOCK - GE, SECTOR - III, SALT LAKE, KOLKATA - 700 106 WEST BENGAL

HOSPITAL & MEDICAL SERVICES:

The National Institute of Homoeopathy operates a 100-bed hospital attached to the teaching institute which offers Undergraduate and Postgraduate courses in Homoeopathy. As an academic institution, the hospital provides clinical training for the BHMS (Bachelor of Homoeopathic Medicine and Surgery) and MD Hom. (Doctor of Medicine in Homoeopathy) students. The hospital is accredited by the National Accreditation Board for Hospitals & Healthcare Providers (NABH) for the period 24.02.2019 to 23.02.2025. The hospital runs both Outpatient (OPD) and Inpatient (IPD) departments, providing healthcare services at a registration fee of Rs. 5.00 per patient, including medicine.

Patients from distant areas of West Bengal, as well as from Bihar, Jharkhand, Orissa, Uttar Pradesh, Assam, Tripura, Manipur, Nagaland, and Bangladesh, seek treatment at the hospital through the Homoeopathic system of medicine. Patients with chronic and acute conditions are treated in both the OPD and IPD. The hospital also offers investigation facilities such as Clinical Pathology and Biochemistry, Radiology, Ultra-Sonography, ECG, and more. Both OPD & IPD patients are required to pay for investigations and physiotherapy, which are offered at rates much lower than market charges.

Out Patient Department (OPD):

The National Institute of Homoeopathy Hospital (NIH) provides valuable healthcare services through Homoeopathy to the patients from distant areas of West Bengal, neighbouring states and countries. The patient load has been increasing over the years, with a significant number of patients attending the outpatient department (OPD). In the year 2023-24, a total of 475,286 patients attended the OPD at NIH, Salt Lake Complex, Kolkata, which is a 15.8% increase compared to the previous year 2022-23. On 7th March 2024, NIH set a

record with 3494 patients availing the Hospital Services, the highest number in a single day.

Registration:

Many patients who travel from distant locations for treatment reaches the hospital at the evening before the day of their scheduled appointment. Many of these patients come from disadvantaged socio-economic backgrounds. To manage the large number of patients, tokens are issued starting at midnight to organize the queue. Tokens are given to patients in the queue till 12 pm on the day of their appointment. Patient registration begins at 8:30 a.m. and continues until the last patient holding a token is registered. A registration fee of Rs. 5.00 per patient per visit is collected during registration, and an OPD ticket is issued. Patient registrations are done through the AHMIS System.

Following OPDs are in service at NIH, Salt Lake Campus:

1. Homoeopathic Repertory
2. Homoeopathic Materia Medica
3. Organon of Medicine and Homoeopathic Philosophy
4. Homoeopathic Pharmacy
5. Practice of Medicine including Dermatology
6. Paediatrics
7. Obstetrics & Gynecology
8. Surgery
9. ENT
10. Ophthalmology
11. Dental
12. Physiotherapy

The OPD operates from 9:00 a.m. until the last patient is served, offering general medicine as well as specialized clinics. Each OPD is staffed by a female attendant who helps the patients to consult with the concerned doctors. Patients present their registered OPD tickets to the attendant and are advised

to wait in the designated area until their turn for consultation with the doctors. Most of the OPDs are equipped with a public address system. Each OPD is staffed by Specialists, Medical faculty, PGTs, and Interns.

Special OPD for Cancer:

A special outpatient department (OPD) for cancer patients operates every Tuesday and Thursday to provide specialized care for the cancer patients. It also evaluates cancer patterns and the homoeopathic treatment aspect for various types of cancer and its different stages. About 1093 cancer patients received treatment in this special cancer unit.

Pharmacy and Dispensary:

The hospital's in-house dispensary provides the medicines prescribed by the attending physicians from the OPD & IPD. The emphasis is given towards dispensing high-quality Homoeopathic medicines to the patients. The pharmacist, under the guidance of the Senior Physicians, ensures that accurate medicines, as prescribed by the physician, are dispensed to each patient. Different colored prescription slips, such as Pink, Yellow, White, Blue and Green, are used to dispense medicines quickly. Specific color prescription slips are issued for senior citizens, differently abled persons, pregnant women, cancer patients, emergency patients, and ex-servicemen. To ensure the right prescription for the right person, two tokens are issued during the registration process, and patients are required to produce their token to cross-check with the prescription slip while receiving their medicines. Medicines are dispensed from 9.00 a.m. until the last patient is served. IPD medicines are served on a daily basis as per the need from the dispensary. Medicines are provided free of cost for both OPD & IPD patients. The dispensary maintains an adequate stock of medicines as per the approval of the Institute's own Medicine Formulary Committee. The medicines are procured from well-reputed GMP certified pharmaceutical companies. The dispensary offers around 6000 homoeopathic medicines in different forms such as Single ointments, Eye drops, Ear drops,

Mother tinctures (Q), various potencies of Centesimal (C), Decimal (X), and Fifty millesimal (LM). To avoid any wrong dispensing of medicines, sound-alike medicines are identified and potencies are color-coded as per NABH standards.

Ambulance Service:

The hospital also provides ambulance service 24x7 for the transportation of patients as and when required during emergency referrals.

Indoor Patient Department (IPD):

The hospital has an In-Patient Department (IPD) with 100 beds, which serves patients referred from its Out-Patient Department (OPD). According to the medical needs, the Consultants in the OPDs recommend admission on the patient's OPD tickets. On the basis of recommendation of Medical Officer/Resident Medical Officer/Deputy Medical Superintendent, a patient is confirmed for admission to the IPD in the respective wards subject to availability of a bed. Subsequently, the patient is registered for IPD at the registration counter free of charge. Treatment in the IPD, including consultation, four-time food, and medicines, are provided free of cost for general and cabin beds. However, patients admitted in the air-conditioned cabins are required to pay Rs 200 per day as bed charges.

The bed distribution in the IPD is as follows:

Total Bed 100(Medicine-50+Paed-10+Surg-20+Obs & Gynae-20)			
Female Ward (61beds) 3rd Floor	General Medicine (31 beds)	Room No 1 (11 beds)	1 to 11
		A/C Cabin (04 beds)	12 to 15
		Room No 3 (16 beds)	16 to 31
	Paediatric ward (10 beds)	Room No 4 (10 beds)	32 to 41
	Obs.& Gynae (20 Beds)	Room No 4 (06 beds)	42 to 47
		Room No 5 (14 beds)	48 to 61

Male Ward (39 beds) 2nd Floor	General Medicine (19 beds)	Room No 1 (11 beds)	1 to 11
		Room No 5 (08 beds)	32 to 39
	Female Surgical (10 beds)	Room No 2 A/C Cabin (04 beds)	12 to 15
		Room No 4 (06 beds)	26 to 31
	Male Surgical (10 beds)	Room No 3 (10 beds)	16 to 25

DETAILS OF PERIPHERAL OPDs (POPD) RUN BY NIH :

Presently ten (10) Peripheral OPDs, as stated below, are being run successfully by NIH in various Districts of West Bengal:-

SL. NO.	NAME OF POPD	DISTRICT/STATE
1	BARASAT	NORTH 24 PARGANAS, WEST BENGAL
2	BALURGHAT	SOUTH DINAJPUR, WEST BENGAL
3	SUTIA	NORTH 24 PARGANAS, WEST BENGAL
4	BARRACKPORE	NORTH 24 PARGANAS, WEST BENGAL
5	TOLLYGUNJ	SOUTH 24 PARGANAS, WEST BENGAL
6	MALDA	MALDA, WEST BENGAL
7	GOPIBALLAVPUR	JHARGRAM, WEST BENGAL
8	KESHIARY	PASCHIM MIDNAPORE, WEST BENGAL
9	KHARAGPUR	PASCHIM MIDNAPORE, WEST BENGAL
10	KALYANI	NADIA, WEST BENGAL